

SOUND

Advice

from the professionals at ENT Associates of East Texas
Hearing Aid and Balance Center

What's that Sound?

Many people experience sounds in one or both ears that last anywhere from a few seconds to minutes. In some cases, the sound may be constant. The type of sound varies, and has been described as buzzing, roaring, hissing or chirping. These sounds are medically referred to as tinnitus (TIN-ni-tus or tin-NI-tus). Tinnitus is a very common occurrence and is often associated with hearing loss. Tinnitus can also be caused by medications and some medical conditions.

While there is no known cure for tinnitus, recent technological advances have provided some patients with relief. Some hearing device manufacturers now offer devices that not only help improve a patient's hearing ability but also provide short-term relief from the tinnitus.



Our

Quality of Service Guarantee

We understand what it means for you to be able to reconnect with your family, friends and community. When you purchased your hearing devices from our office you also received our Quality of Service Guarantee.

Our program is designed to provide you with the best possible service and keep your hearing devices functioning well for as long as possible.

Our Services include:

▶ **Yearly hearing screening**

This is not a comprehensive hearing test, but a measure of each frequency to determine if your hearing has changed. If there has been a change in hearing, we will then reset your hearing devices to your new hearing test.

▶ **FREE BATTERIES for the lifetime of your hearing aids**

Yes, that's right! We will provide you with batteries for as long as you wear your hearing devices. If you live in Tyler, we ask that you come to the office to pick up your batteries (no appointment necessary). However, if you are homebound and/or don't drive, or live outside of Tyler, we are pleased to mail the batteries to you. It is helpful to us if you can remember the size of your battery or the color of its sticker.

▶ **FREE follow up visits for the lifetime of your hearing aids**

Follow-up visits for programming, cleaning, and adjusting your hearing devices are included in the agreement. We recommend a follow up every 3 to 6 months to clean the hearing devices, monitor your progress, address any complaints, and make fine tuning adjustments to the devices to help you hear better in every situation.

▶ **Extended Repair, Loss and Damage Insurance**

When your manufacturer's warranty expires you should receive a letter encouraging you to schedule an appointment so that we can discuss the options you have in regard to renewing the warranties.

Has it been longer than 6 months since we have seen you? Call today to schedule a follow-up appointment for us to check your hearing devices and screen your hearing.

*Please note, hearing devices obtained through DARS (Department of Assistive and Rehabilitative Services) do not include these services.

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Keeping our patients informed of the latest news in hearing health care...

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There's a beautiful world out there waiting for you. One where you can hear more naturally, with less effort. A world where you can participate more fully in social events and once again join in conversations with friends and family. ENT Associates of East Texas Hearing Aid & Balance Center is proud to offer the new Intiga by Oticon.

At ENT Associates of East Texas Hearing Aid & Balance Center, we believe that our job isn't finished until our patients' lives are improved. ENT Associates of East Texas Hearing Aid & Balance Center's staff of professionals has a combined 25 plus years of experience in

bringing the best possible hearing care to the East Texas area. We work closely with each patient to find the hearing solution that best fits individual needs and budgets. Call us today and you will see that visiting ENT Associates of East Texas Hearing Aid & Balance Center is the best way to take the first step toward improved hearing.



Limited Time Offer!

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**When You Upgrade to
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